

Innovolt Increases Uptime and Availability of Vending Machines

"We extensively trialed the Innovolt technology at Gulf Coast Canteen. After installation of Innovolt's power protection solution, we saw a 48% reduction in service calls and a significant increase in availability and uptime for our revenue-generating assets. Gulf Coast Canteen is pleased to be working with Innovolt - the leading power protection and power data analytics provider."

- Greg Breland, President | Gulf Coast Canteen

CUSTOMER

- National vending company that operates both corporate and operator owned franchisee's businesses
- Interested in increasing availability of revenue generating electronic equipment
- Also looking to decrease spoilage due to machine malfunctions

CHALLENGE

- Power distribution to various pod locations was not consistent
- Customer suspects they have Electrical Over Stress (EOS) issues but have no way to verify this
- Customer also suspects those EOS issues are causing increased service costs and downtime

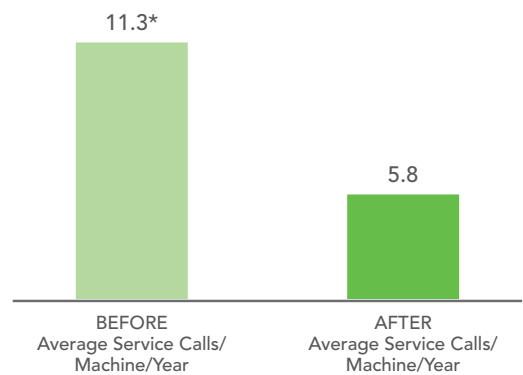
DATA COLLECTION OVERVIEW

- Install locations included refrigerated beverage, snack and frozen dessert varieties from 8 different equipment vendors
- Tested Innovolt's power protection functionality
- Power environment data indicates EOS disturbances across entire fleet

TRIAL RESULTS

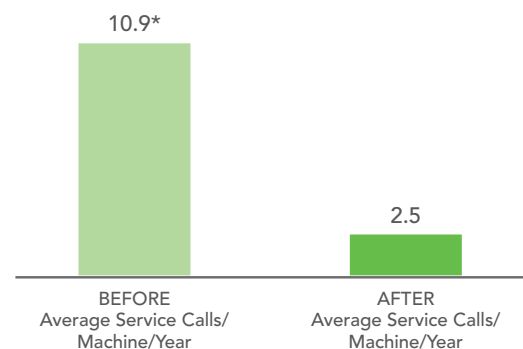
- During a six week trial, customer experienced a **48% relative reduction in all service calls as compared to the control group**
- During a six week trial, customer experienced a **77% relative reduction in electrical/jam related service calls**
- Customer demonstrated that Innovolt significantly reduces service costs and machine electrical/jam related service calls

48% Net Reduction in All Service Calls



*Service Call rate normalized to reflect increased service call activity on Control group during study. See full details in white paper.

77% Net Reduction in Electrical/Jam Related Service Calls



*Service Call rate normalized to reflect increased service call activity on Control group during study. See full details in white paper.